

## Mobile Care Consultation - What You Need to Know

### **The ambulance has been to see you - What happens next?**

An ambulance came because you had concerns about your health. You were examined at home by the ambulance crew member / paramedic. After the examination, it may turn out that hospital transport is not necessary and you can stay at home.

The ambulance worker offers advice tailored to your individual situation. It is important for you to follow their advice. This is referred to as a **mobile health consultation**.

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### **What happens after the examination?**

- You receive advice from the ambulance worker.
- If necessary, the ambulance worker will call the hospital, the General Practitioner (GP) or another healthcare provider.
- Any agreed follow-up care (such as contact with your general practitioner or GP out-of-hours service) will be written down for you.

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### **Frequently asked questions**

#### **1. Is my GP notified?**

Sometimes the ambulance worker will call your GP. In other cases, you can contact them yourself. The ambulance worker will explain what is expected of you.

#### **2. What if my symptoms worsen?**

Are you becoming more ill or experiencing severe symptoms? Call 112 immediately. If you're unsure, call your GP or the out-of-hours GP service.

#### **3. Do I need to pay?**

No. You do not have to pay if the ambulance arrives but does not take you to hospital.

#### **4. Is my data shared?**

Yes. Your medical information is stored securely and shared with your general practitioner or other healthcare providers if necessary.

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### **Got any questions?**

Call your GP or GP out-of-hours service.

**In case of emergency, always call 112.**

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## Contact details for GP practices in the region

(Please tick the option that applies to the patient)

### Drechtsteden GP Centre

- 📞 Emergencies (evenings, nights, weekends): 078 - 202 0020
- 📞 General enquiries (business days 08:00–17:00): 078 - 654 2601

### 't Hellegat GP Centre

- 📍 Locations
- Klaaswaal
- 📞 Telephone (emergency): 0186 - 576 660

Dirksland

- 📞 Telephone (emergency): 0187 - 480 447

### Gorinchem GP Centre

- 📞 Emergencies (evenings, nights, weekends): 0183 - 64 64 10

### Rotterdam Zuid GP Centre (HAP Maasstad)

- 📞 Emergencies (evenings, nights, weekends): 010 - 290 98 88
- (Please always call before visiting)

In the overview below you can see a brief summary of what you should do in each situation:

Are you looking for advice or unsure whether it is urgent? --> [www.thuisarts.nl](http://www.thuisarts.nl)  
General health complaint? --> Call your own GP  
Is the GP closed and can it not wait until tomorrow? --> Call the GP out-of-hours service  
In life-threatening situations --> Call 112